

वी० के० जिन्दल

संयुक्त सचिव एवं मिशन निदेशक

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सत्यमेव जयते



एक कदम स्वच्छता की ओर

भारत सरकार
आवासन और शहरी कार्य मंत्रालय

निर्माण भवन

GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
NIRMAN BHAWAN

नई दिल्ली-110011, तारीख 20

New Delhi-110011, dated the 20

D.O. 14/12/2017-SBM-1

Dated 23rd October 2018

Dear State Mission Directors,

It is a matter of great satisfaction that all scheduled Swachh Survekshan-2019 workshops have been conducted successfully in the record time. I thank you for extending full support in conducting these workshops.

2. There were number of questions that were raised during these workshops. These questions have been compiled as Frequently Asked Questions (FAQs). The list of FAQs along with the necessary clarifications are attached in the Annexure-1 for the benefit of all States and cities' officials.

I look forward to your enthusiastic participation in Swachh Survekshan-2019 and continued support under Swachh Bharat Mission.

With regards,

Yours sincerely,

(V.K. Jindal)

To,
State Mission Directors of all states

Copy to :

- All Municipal Commissioners/Executive Officers

Swachh Survekshan-2019

Frequently Asked Questions (FAQs)

Indicator No.	Question	Clarification
Citizens Feedback (Swachhata App): 3. 'Total Registration.....'	To achieve >15% population download SwachhataApp will be very difficult.	In place of download by the 'percentage of population', download by the ' percentage of households ' will be applicable. The formula will be – " Total Population / 5 x ___% of downloads " Note: Swachh Manch downloads will not add to the number of SwachhataApp downloads.
'Processing & Disposal' and 'Sustainable Sanitation' 2.6 and 3.7 'Total percentage of O&M costs met by revenue streams.'	If under Property Tax 'Sanitation tax' covers Solid Waste Management and Faecal Sludge Management both. How could we derive or segregate the revenue for Solid Waste Management and Faecal Sludge Management Further, State funding its ULBs to manage O&M costs of their SWM/Sanitation/Faecal Sludge Management should also be considered under the revenue stream.	In such a scenario 'Revenue' and O&M Expense streams of both the indicators will be added for computation of percentage of O&M cost met by revenue stream. Such funding by the state to its ULBs will be to meeting their O&M costs will be considered under revenue streams. However, grant under 14 th Finance Commission will not be considered. It is further clarified that assessors will be calculating the revenue/cost streams from 1 st January 2018.
'Collection & Transportation' 1.7: 'Is the city bin free?'	It will be difficult to maintain clean roads where trees are planted along the roads.	Temporary bins/bags for maximum 1-2 hours can be allowed, which can be hooked-up/collected and taken away by the tipper/vehicle. Temporary Bins placed in the Vegetable/Fruit/Meat/Fish Markets/ Sabzi Mandis will also be exempted provided the same are emptied on daily basis/no spill over and are removed after Sabzi Mandi/Vegetable/Fruit/Meat/Fish market hours.

		Further, Litter Bins installed for dropping of waste by the floating population should not be used for dumping waste collected from sweeping roads/public areas.
'Processing & Disposal' 2.8: 'Home Composting'	Home composting will be difficult in high rise apartments/societies.	<p>It is clarified that gated societies/RWAs are assessed under the category of 'Bulk Waste Generators' and therefore, the Indicator No.2.8 of 'Home Composting' will be applicable only in case of residential areas that do not fall under RWA/gated societies.</p> <p>Cities are expected to share details of all gated societies/RWAs in the city profile, to be filled-up before assessment starts along with population of these areas so that the same can be deducted from the total population of the city; and only remaining households will be the denominator for computation of households practicing 'Home Composting'.</p>
'Processing & Disposal' 2.7: 'Bulk Garbage Generators'	<p>In some cities under less than 50,000 population do not have any Bulk Waste Generator (BWG), how the city will be assessed for this indicators.</p> <p>Further, in <1 lakh population cities ULB should be allowed to process the waste of Bulk Waste Generators as it helps them to generate revenue for them.</p>	<p>If there is any indicator which does not apply in the absence of the required criteria, average performance percentage of that particular section will be applied to give marks to such a 'Not Applicable' indicator.</p> <p>ULBs in <1 lakh population cities are allowed to process the waste of Bulk Waste Generators provided all Bulk Waste Generators are identified and commercial rates are charged.</p>
'Capacity Building' 5.1 and 5.2: 'E-Learning Platform' and '.. workshops to be attended..'	Who all can attempt E-Learning courses and attend capacity building workshops?	All SBM staff engaged in SWM and Sanitation related work from Sanitary Inspector/Jr.Engineer above till one level below EO/Commissioner Additional Commissioner/Joint Commissioner level should attempt these courses and attend workshops as per scheme of ranking.

<p>'Collection & Transportation' and 'Direct Observation' 1.6 and 8: '...Covered drains..'</p>	<p>Storm water drains are not allowed to cover</p>	<p>Permanent cover not suggested. Removable covers, with drainage gates, not used as walk-ways can be used to cover drains to ensure regular cleaning. Further, drains having width of more than 1 meter may not be covered.</p>
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